

## Having problems joining a Zoom Session?

| 15 17 18 19 20   Specific Specific Specific Specific Specific   Mathematical Specific Specific Specific Specific   Mat | Check the Timetable to make sure it is the right day and time for the session   |
|---|---|
| Example<br>Meeting ID: 970 5411 1855<br>Passcode: 030314  | Try joining in again make sure that you are<br>using the correct<br>Meeting ID and Passcode<br>or<br>If you registered make sure you are using the<br>link properly |
| Le Stop Video   | Check you have your Video and Audio turned on   |
|   | Check that your WI-Fi is working  |
|   | Check that your device is plugged in and it is charged  |
| <u>e-hub@docservice.ie</u>  | E-Mail the E-Hub team for help.   |