

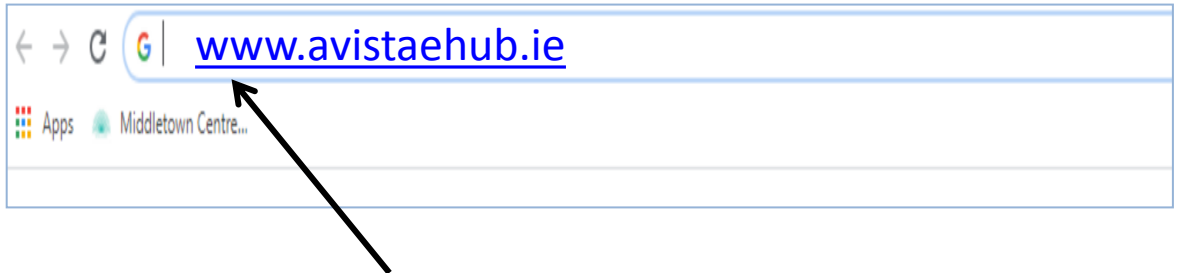
# Using Avista E-Hub

## *A Support Guide*



The E-Hub is your website where you can easily access Zoom activities, videos, news, information and links to other websites.

# Avista E-Hub



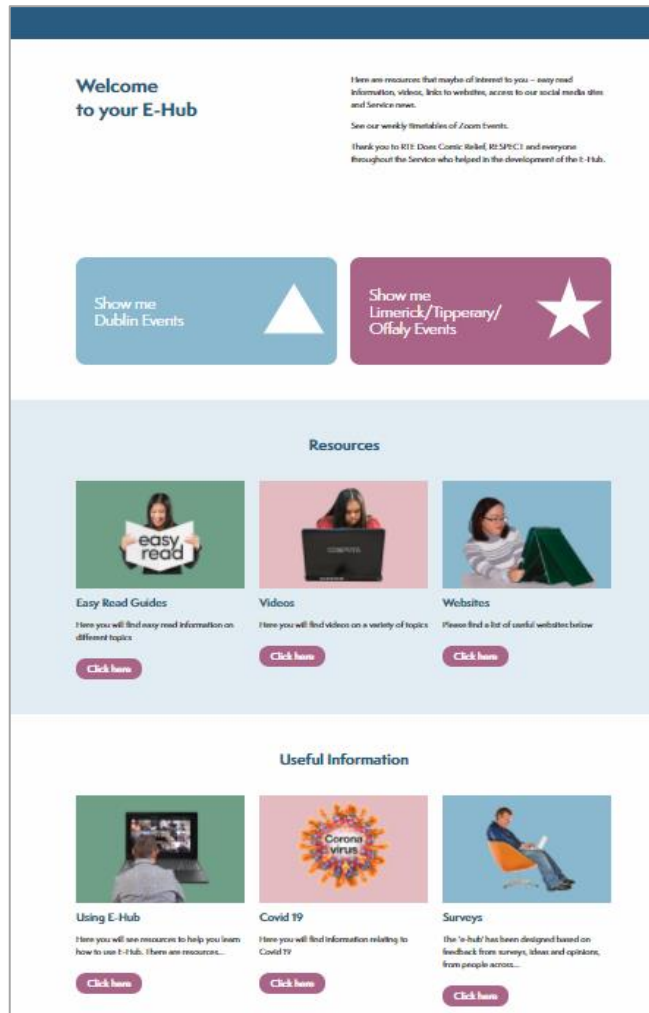
To find the E-Hub, you need to use your 'internet' browser on your device.

You will need to type in: [www.avistaehub.ie](http://www.avistaehub.ie)

When you log onto the site for the first time add the site to your favourites, so it will be easy to log into the site again.

You may need help to log onto the site for the first time and to add the site to your favourites.

# Home Page

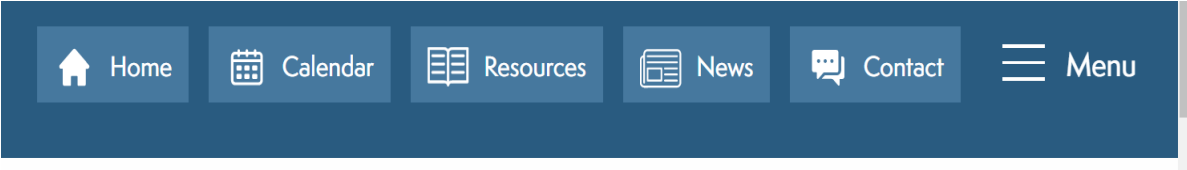


You can find everything you need starting from the Home page.

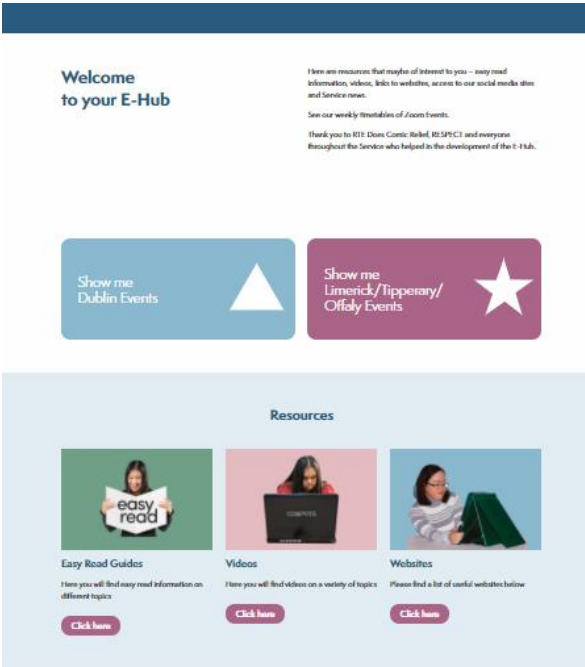
Click or tap on the pictures to see different resources.

There is a **toolbar** is at the top of the page.

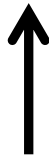
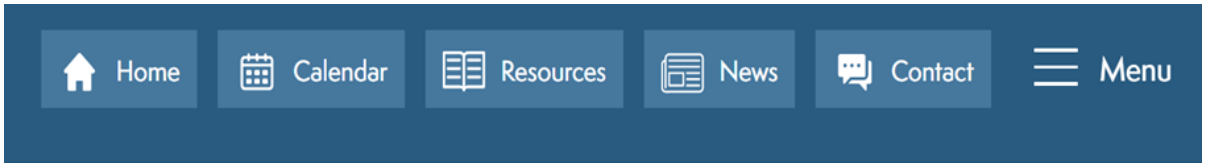
# The Toolbar



The Home button in the toolbar will always bring you back to the Home page, back to the start.



# Calendar

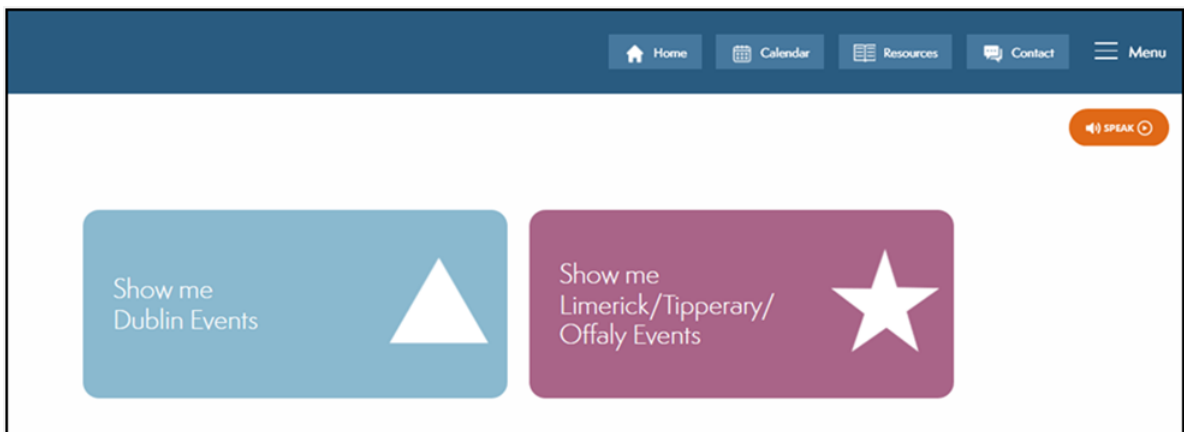


The **Calendar** button will bring you to the page with the timetables of Zoom events.

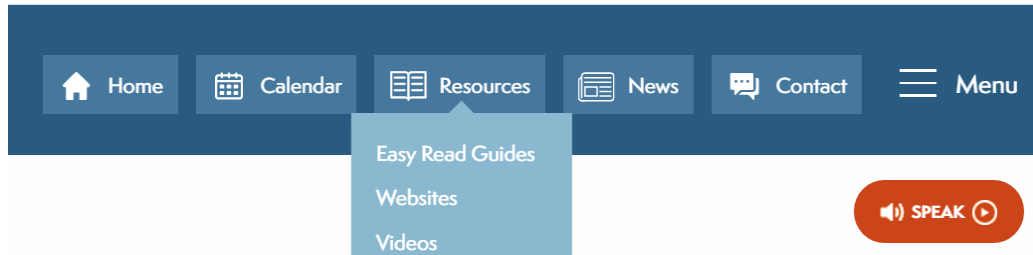
Choose your area to see the sessions that are available

Show me **Dublin Events**




Show me **Limerick /Tipperary/Offaly Events**



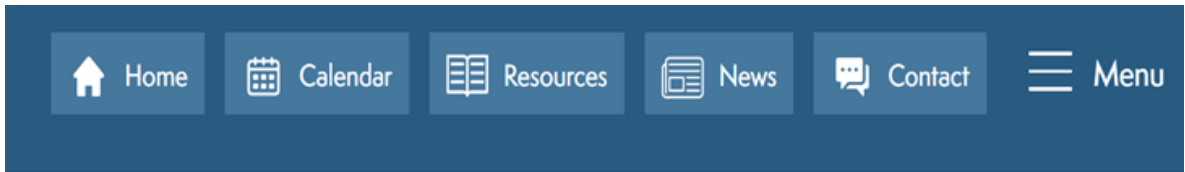
# Resources



The **Resources** button will bring you to videos, websites and easy read documents.

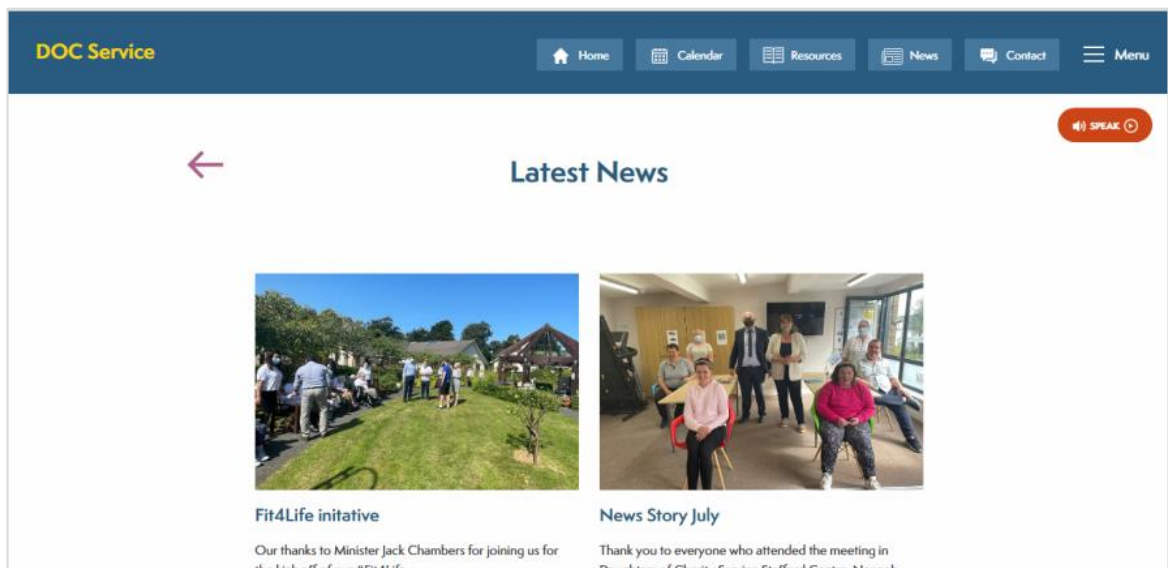
 Videos	Videos
 Websites	Website Links
 Easy Read Guides	Easy Read Guides

# News

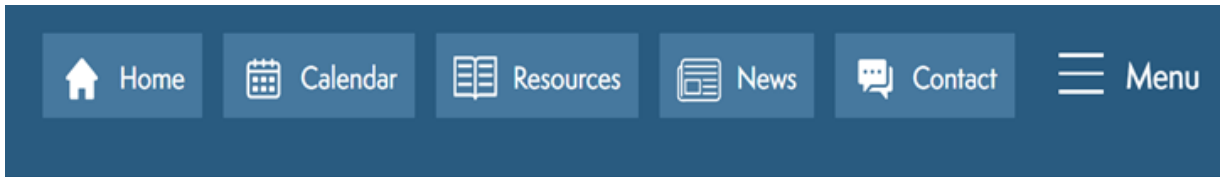


The **News** button will bring you the latest news in the service.

If you have news you would like to put on the E-Hub please let us know.



# Contact



The Contact button will bring you to the contact page.

You will see the email for E-Hub. [e-hub@docservice.ie](mailto:e-hub@docservice.ie) Use this email if you want to contact us.

You will also see contact details of each Avista service region.



Phone



Phone



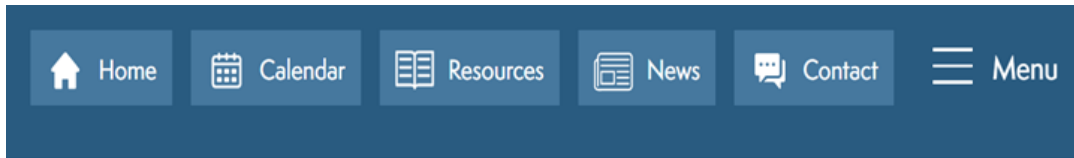
Email



Address



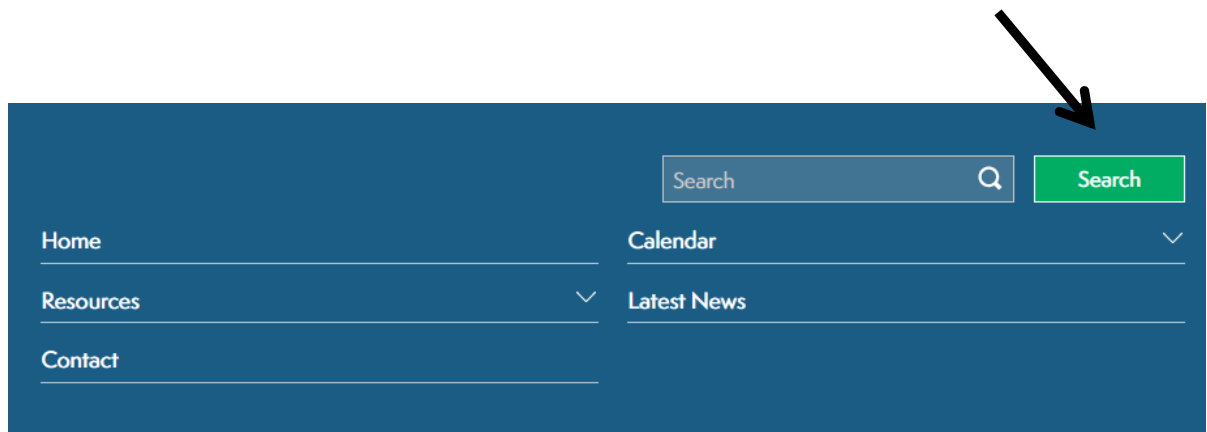
# Menu



You can also go to the different pages by using the Menu button.

You can use the search box to find a resource.




Type in the resource topic you are looking for in the search box and then click on **search**.



# Useful Information

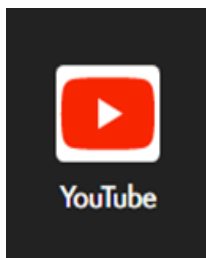
Here you will find information on using E-Hub, information on Covid-19 and easy to use surveys.

Please complete the survey to let us know what you think about the E-Hub

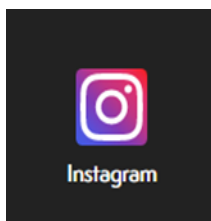
 <p>Using E-Hub</p>	Using E-Hub
 <p>Covid 19</p>	Covid-19
 <p>Surveys</p>	Surveys

# Social Media Links

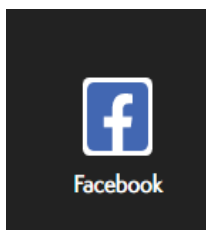
At the bottom of the page you will find links to the Service social media platforms.



**YouTube**



**Instagram**



**Facebook**

# Other Buttons



When you click or tap on this button to hear text read out loud.



When you click or tap on this button it will bring you back to the last screen you looked at.



When you click or tap on this button it will bring you to the top of the screen.

# Speech



Click on this button to hear text read out loud. When you click on the button you will see this toolbar appear on the screen



See the easy read information sheet and video on how to use Speak in the **Using E-Hub** section.

The video is called **Browsealoud**

You may need help and some practice to use it.

# Cookie Policy and Privacy Policy

## Cookie Policy

Cookies are pieces of information on your computer or device.

This information helps improve your experience of using E-Hub

You can choose if you want cookies on your device.

## Privacy Policy

Avista Support Services collects and keep personal information about you.

This is to help provide a good service.

Data Protection means your personal information is stored privately and safely

# Contact Us



Surveys

Please let us know what you think about the E-Hub by completing the E-Hub Survey.



E-mail us on [e-hub@docservice.ie](mailto:e-hub@docservice.ie) if you have any questions or want to know how to get involved in the E-Hub



E-mail us on [e-hub@docservice.ie](mailto:e-hub@docservice.ie) if you want to add news, videos and information to the E-Hub