

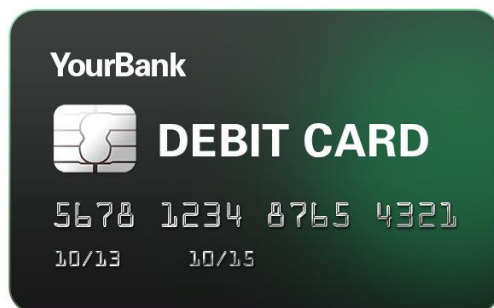
Avista

Using a bank card

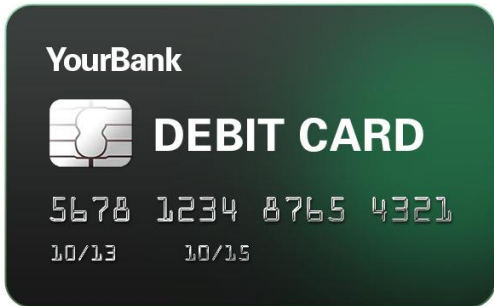


Section 1:

What is a bank card?



What is a bank card?



A bank card is a card from the bank, for someone who has a bank account.

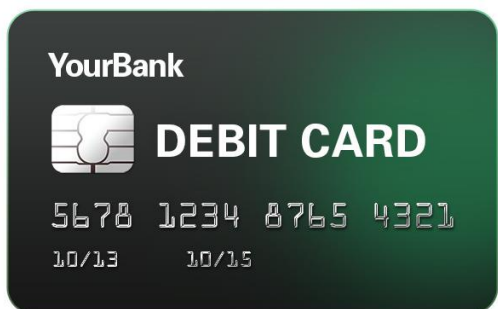


A bank card means I can access my money.



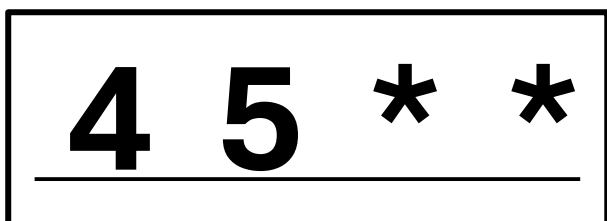
A bank card means I can pay for things.

What is a bank card?



My bank card has a PIN number.

This is for safety.



The PIN is 4 numbers that I need to know – if I am using my card.

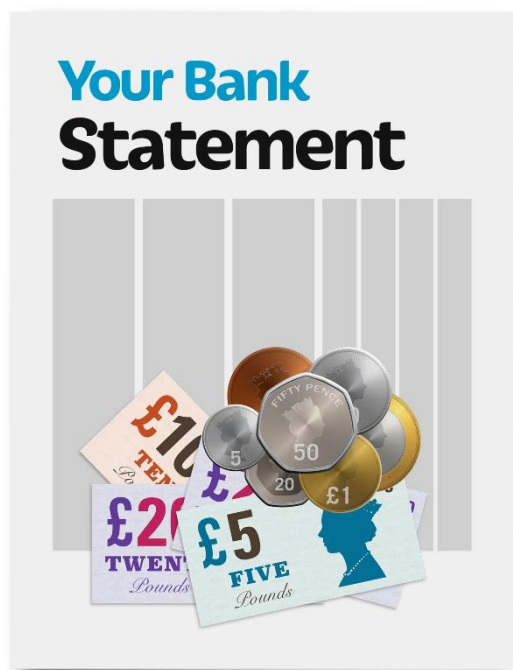


I must keep my bank card, and my PIN number **safe**.

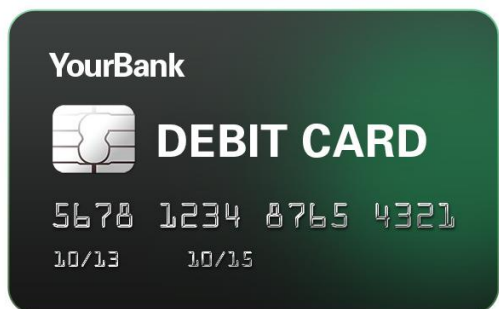


Section 2:

What is a debit card?



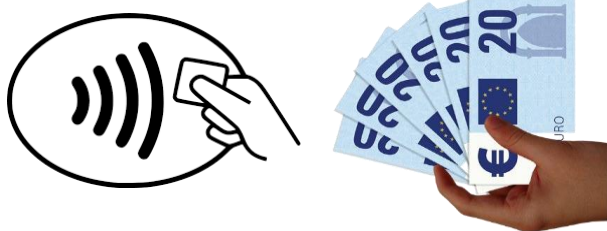
What is a debit card?



My bank card might also be called a '**debit card**'.



A debit card only works if there is money in my bank account.



A debit card can be used to pay for things, take out money and shop online.

What is a debit card?

2

There are 2 main types of debit cards:

A visa Card



A Master Card



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mastercard

Section 3:

What is an ATM?



What is an atm?



An ATM is another way of saying 'cash machine'.



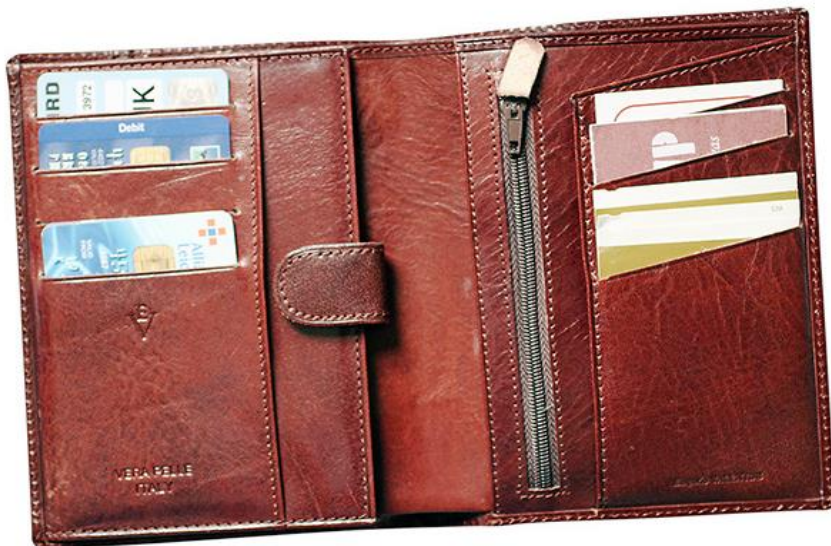
I can take money out of a cash machine using my bank card.



I can find an ATM at a bank, and in towns, and shopping centres.

Section 4:

Keeping my card safe



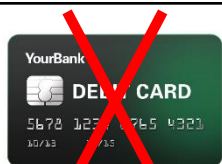
Keeping my card safe



It is important to keep my card safe.



This means that I do **not** share my card, or my card details, with anyone else.



If I loose my card, I must tell a trusted person, and the bank.

The bank will **cancel** my card and give me another one.

Section 5:

Using my bank card



Using my bank card: tap



This is the sign that means I can use my card to pay for things.

< €50

If the price is under **€50**, I can **tap** to pay with my card.



I take out my card, and hold near to the machine for a few seconds.

Using my bank card: tap



I put my card back in my wallet.



I wait for my receipt.

I put my receipt in my wallet / bag too.

Using my bank card: pin

If the price is over **€50**, I cannot tap.

> €50

I need to put my card into the machine.



I need to put in my 4 numbers of my pin number, and press 'Enter' - the green button.



Using my bank card: pin



I need to keep my pin safe.



I put my card back in my wallet.



I wait for my receipt.

I put my receipt in my wallet / bag too.

Using my bank card: online



I can use my card to buy things online.



WARNING

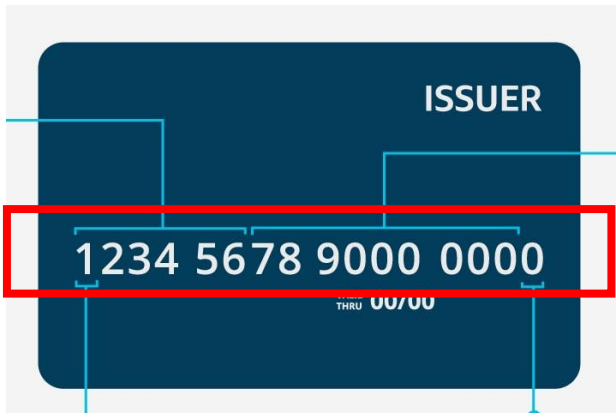
I must be **VERY** careful with using my bank card online.

There are many scams online.



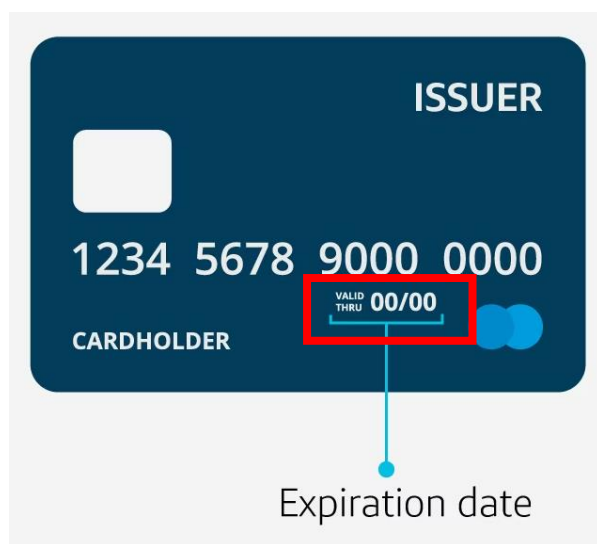
I can ask Staff / trusted person to help me when I am buying things online.

Using my bank card: online



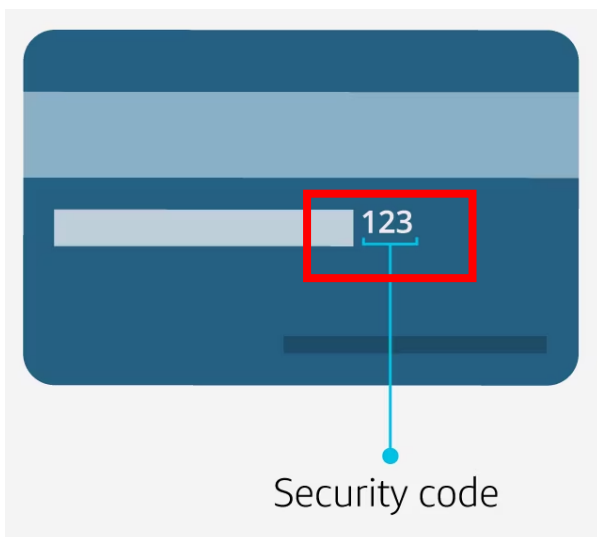
If I am buying things online, I need to know:

- the long number:
12 numbers



If I am buying things online, I need to know:

- the expiry date:
4 numbers



If I am buying things online, I need to know:

- Card Verification Value (CVV) or
'Security Code':
3 numbers

Section 6:

Important things
to remember



Important to Remember:



I must keep my card and pin number safe.

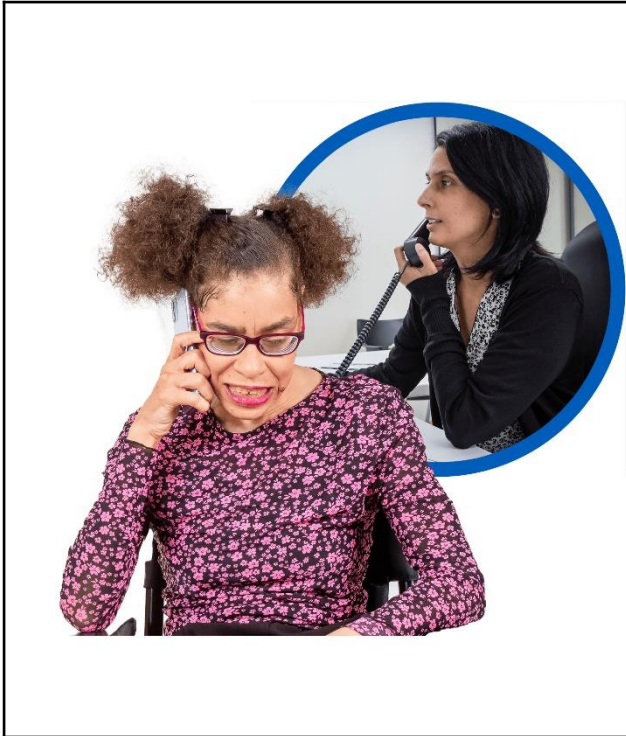


I must not give my card to someone else.



I must remember to wait for my receipt.

Important to Remember:



If I loose my card, I should tell staff and the Bank.



Staff / trusted persons can support me with using my bank card if I need help.